

EMDR Stepping Stones – Cancellation Policy

A minimum of 12 participants is required for a training to proceed. As such, EMDR Stepping Stones reserves the right to cancel any training without sufficient numbers. If you have registered for training, please do not make any travel arrangements or bookings until you receive final confirmation from EMDR Stepping Stones that the training will proceed. If you choose to make any travel or accommodation arrangements, and the training does not proceed, EMDR Stepping Stones is not liable for any losses you may have incurred.

Participants will be notified three weeks prior to the commencement date if there are insufficient numbers. Stepping Stones encourages all participants to take out travel insurance in case of cancellation of the course prior to the three week date. In this case Stepping Stones will reimburse participants the cost of their travel insurance. Please provide a copy of the invoice paid to facilitate reimbursement.

Cancellations

If you are unable to attend the training you have registered and paid for, you are able to transfer your registration to another person, or to a future EMDR Stepping Stones training, up until 15 days prior to the training. You will need to provide EMDR Stepping Stones with the name and contact details of the new participant prior to 15 days before the training AND pass on any training materials you have received to the substitute person. Refunds cannot be made for non-attendance for whatever reason.